

 We are looking for an **Operational Excellence Manager** who enjoys fixing messy processes, connecting the dots, and turning “Why is this taking so long?” into “This is running smoothly.

In this role, you will work across teams, improve processes, build SOPs, track the right KPIs, and make sure operations run with clarity, speed, and quality.

Basically, if chaos had a manager, it would be you.

Key Responsibilities

- Turn messy processes into clear, scalable workflows.
- Build SOPs that people can actually follow.
- Define and track KPIs that help teams make better decisions.
- Find bottlenecks and remove them before they slow everyone down.
- Work with different teams to keep execution aligned and moving.
- Improve service quality through strong control mechanisms.
- Lead high-impact projects from idea to execution with full ownership.

Required Skills & Experience

- Bachelor’s degree in Business, Engineering, or a related field.
- 4–7 years of experience in operations, process excellence, business operations, or similar roles.
- Strong analytical thinking and problem-solving skills.
- Ability to take ownership and drive initiatives independently.
- Excellent communication and stakeholder management skills.
- Comfortable working in a fast-paced startup environment.

We are looking for someone who:

- Loves solving operational puzzles.
- Can bring order without creating unnecessary complexity.
- Moves fast, but thinks clearly.
- Uses data, not guesswork.
- Takes ownership instead of waiting for follow-ups.
- Can work with multiple teams without losing track of the bigger goal.

What We Offer

- A high-impact role with direct visibility.
- Opportunity to shape and scale operations at Shomvob.
- A collaborative and fast-moving work environment.
- Real ownership over projects that improve how teams work every day.

If you can turn confusion into clarity, bottlenecks into breakthroughs, and plans into execution — this role is for you.

Apply Now: career@shomvob.com

WE ARE HIRING

OPERATIONAL EXCELLENCE MANAGER

- Drive end-to-end process improvements
- Build scalable workflows & SOPs
- Define and track operational KPIs
- Resolve bottlenecks across teams
- Lead high-impact projects with ownership

If you turn complexity into clarity, this role is for you.

APPLY NOW:

career@shomvob.com