

## **Join the Pickaboo Team – Tejgaon Office**

We're hiring Inbound Support, Tele-sales, and Social Media/Digital Query Experts to deliver exceptional customer experiences.

### **Key Responsibilities:**

- Handle customer queries across social media, digital channels, and calls
- Resolve issues promptly and professionally
- Track and document queries while maintaining high service standards
- Work on a roster-based schedule (9 hours/day)

### **Requirements:**

- Minimum 6 months experience in customer support, tele-sales, or social media management
- Fluent in Bangla & English, typing speed 30 WPM+
- Basic e-commerce knowledge preferred
- Customer-focused with strong problem-solving skills
- Roster-based duty with 1 weekly off + government holidays.

### **Salary & Incentives:**

BDT 15,000–18,000 + BDT 2,500 KPI bonus

**Sales team:** up to 20K incentive

### **Employee Benefits:**

- ✓ Medical Insurance
- ✓ Festive Bonus
- ✓ Team Activities & Tours
- ✓ Unlimited Tea & Coffee ☕
- ✓ Gaming Zone 🎮
- ✓ Clear Career Growth Opportunities

**ApplyNow:** <https://docs.google.com/forms/d/e/1FAIpQLSf9JMj30ofBe2ZQcHEidr1DivprJAuSdmgD33wCSN5CAH5jVQ/viewform>

Or mail us : [recruitment@pickaboo.com](mailto:recruitment@pickaboo.com)

Let's build the future of customer experience together